



FASTDELHIVERY

SERVICES OFFERED

ABOUT FASTDELHIVERY

Fastdelhivery is a technology-driven logistics and courier company committed to delivering speed, safety and reliability across every stage of the shipping journey. From first-mile pickup to last-mile delivery, our automated tracking systems, trained field executives and pan-India network work together to move parcels, documents and bulk cargo with consistency our customers can depend on.

We serve individual customers, e-commerce sellers, and large corporate clients — offering a single platform for Express, Digital, and Fulfilment logistics solutions, backed by round-the-clock customer support.

EXPRESS SERVICES

Fastdelhivery Logistic Services (FXS)

The safest, most reliable pick-up and delivery of products (ordered online) from warehouses / sellers to end-consumers using automated information systems for end-to-end order tracking. The service offers timely Cash-on-Delivery (COD) remittances and guaranteed Last mile delivery of the orders in India within 24 to 72 hours, all round the year, including Sundays/Holidays. It includes Pre-paid and Collect-On-Delivery (Cash/Digital payment solutions).

Fastdelhivery Ground Services (FGS)

A mid-weight express service for products ordered online, the service is specifically tailored for the transportation of large and bulky products, which need a greater degree of delivery care and precision to ensure enhanced customer experience.

Fastdelhivery Cross-Border Services (FCS)

An end-to-end cross-border e-commerce logistics, both in managing import and export orders through express courier clearance license, this service is available to domestic and international e-tailers targeting foreign and Indian consumers.

Express Services come with the following provisions.

Reverse Logistics

A tailor-made solution on Reverse Logistics in which effective coordination with end-consumers ensures timely pick-up and delivery of products back to partner establishment within 24 to 72 hours of intimation, all round the year — including Sundays/Holidays — thus allowing end-consumers to receive their refunds in a timely manner. This unique service is supported by best in class process capabilities in ensuring ease of pickup and returns.

QC Enabled Reverse Logistics (RVP+)

A door step Quality Check enabled Reverse Pickup Solution for various product categories — be it mobile phones, household goods, apparels, electronic gadgets etc. — the solution helps to curb return-related leakages and simplifies online shopping returns. Our dedicated and well-trained Field Executives carry out Quality Check on products, subject to product conditions and other parameters meeting the customer's return policy, resulting in faster refund or replacement for end-consumers.

DIGITAL SERVICES

Fastdelhivery Digital Services (FDS)

A unique digital mobile application that facilitates e-KYC — Aadhaar based biometric verification and industry specific cash/ cheque/ document collection and Contact Point Verification (CPV) services. Catering to diversified industries including Banking, Financial Services & Insurance (BFSI) and Telecommunications, the services are provided at the door step of end-consumers, thereby easing the verification and collection process as a whole. These services are offered through our secure mobile application using encrypted biometric devices.

Fastdelhivery Digital Services (FDS) — Products

e-KYC (Biometric)

- Personal Banking: Savings account, Personal Finance (Home Loans, Auto Loans, Educational Loans, Personal Loans), Cards (Debit, Credit, Prepaid), Mobile Wallet
- Agricultural / Rural Banking: Crop Loan, Farm Mechanization Loan, Others
- Affiliates: Life Insurance, General Insurance, Mutual Fund, Cards

*For cash collection, up to INR 2 lakh/transaction as mandated by RBI.

*For e-KYC (biometric), through KUA services of the bank.

Cash / Cheque Collection

- Personal Banking: Personal Finance (Auto Loans)
- Agricultural / Rural Banking: Farm Mechanization Loan

Contact Point Verification

Documents include Proof of Identity, Proof of Address, Photographs, NACH/ECS mandate, Loan agreement, KYC forms, Account opening forms etc. for:

- Personal Banking: Savings account, Personal Finance (Home Loans, Auto Loans, Educational Loans, Personal Loans), Cards (Debit, Credit, Prepaid)
- Agricultural / Rural Banking: Crop Loan, Farm Mechanization Loan, Others

- Affiliates: Life Insurance, General Insurance, Mutual Fund, Cards

Asset Verification

Document Collection

FULFILMENT SERVICES

Fastdelhivery Fulfilment Services (FFS)

We are a Company with immense warehousing and process capabilities to provide a wide range of fulfilment services including warehousing and order management that meet the dynamic needs of our customers.

Fastdelhivery Fulfilment Services includes a range of services such as Pick-up, Quality Check, serialization, put-away, real time inventory management, and order management (pick, pack and ship services) for customers who would like to use the services. Additionally, the service manages returns, invoicing and payment reconciliation. The guaranteed dispatch from Fastdelhivery Logistic provides added assurance of speed and reliability to the seller and buyer.

Our state-of-the-art mega warehouse facilities are strategically located in key geographies across the country. We provide tailor-made fulfilment service solutions supported by technology and automation. The rack space currently being offered is in a range that allows customers to choose their preferred configuration.

WHY CHOOSE FASTDELHIVERY

- Pan-India Network — wide reach across metro cities, towns and rural pin-codes.
- Fast & Reliable Delivery — guaranteed last-mile delivery within 24 to 72 hours, all year round.
- Technology Driven — real-time automated tracking from pickup to delivery.
- Secure COD & Digital Payments — timely Cash-on-Delivery remittance and digital payment options.
- Trained Field Executives — dedicated personnel for pickup, delivery, QC and reverse logistics.
- End-to-End Solutions — Express, Digital, and Fulfilment services on a single platform.
- Dedicated Customer Support — responsive assistance for individuals, sellers and corporate clients.

OUR NETWORK & SERVICE COVERAGE

Fastdelhivery's delivery and warehousing network spans key geographies across India, with mega warehouse facilities strategically positioned to enable fast pickup, sorting and last-mile delivery. Our network is designed to scale — from metro hubs into Tier-2, Tier-3 towns and rural regions — supporting individual customers, e-commerce sellers and enterprise clients across all serviceable pin-codes.

- Domestic coverage across major states and union territories
- Cross-border import/export courier clearance for international e-tailers
- Strategically located mega warehouses for fulfilment and inventory management

QUALITY, SAFETY & COMPLIANCE

Every shipment handled by Fastdelhivery passes through defined quality and safety checkpoints — from pickup verification to Quality Check (QC) enabled reverse pickups — ensuring products reach their destination in the condition they were dispatched. Our digital services, including e-KYC and Contact Point Verification, are delivered through secure, encrypted mobile applications in line with applicable RBI guidelines for cash collection and biometric verification.

- Automated end-to-end order tracking and proof of delivery
- Doorstep Quality Check for reverse pickups and returns
- Encrypted biometric devices for e-KYC and document collection
- Structured invoicing, returns and payment reconciliation processes

CONTACT US



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Thank you for choosing Fastdelhivery — Fast. Safe. Reliable.